

# MyRemoteConnection, your secure link to your corporate network <sup>TM</sup>

MyRemoteConnection is a service of Atlantic Webs, Inc.

**Instructions:** Complete the entire agreement, sign and initial where indicated and return by fax to 877-750-8062. Select only one type of base service (either SSL or IPSEC encryption) and circle the term you desire. Your setup charges will differ based upon the subscription term. Use this form for accounts up to 99 users. For larger accounts, call 914-668-2219 for your pricing. Send no money now. Your order Service Request will be checked for accuracy and your credit card will be charged for the First and Last months service, and 1 month security deposit. You will receive an invoice via email. All setup charges will be billed upon completion of the installation of the Basic Services and any additional and network connector accounts. All setup services are performed during regular business hours, Mon-Fri, Eastern Time. Setup outside those hours is available on a custom work order. Atlantic Webs will accept checks from corporations in existence more than 24 months, when drawn on a major US commercial bank, upon approval by our credit department. Payments are due in advance of the period being billed.

First, pick the services you require:

<b>Part 1 – Services and Options</b>						
Service	Set-Up 36 Mon Term	Set-Up 24 Mon Term	Set-Up 12 Mon Term	<b>SETUP CHARGES</b>	Monthly Charges	<b>TOTAL RECURRING CHARGES</b>
<b>1) MyRemoteConnection Service</b>						
<input type="checkbox"/> MyRemoteConnection Base (SSL Encryption, 1 NetConnector, 4 Users, 4 STOPTHEFT Subscription)	\$400.00	\$1050.00	\$1950.00	\$	\$139.00	\$
<input type="checkbox"/> MyRemoteConnection Base (IPSEC Encryption, 1 NetConnector, 4 Users, 4 STOPTHEFT Subscription)	\$400.00	\$1050.00	\$1950.00	\$	\$139.00	\$
<input type="checkbox"/> Additional 1-User, with STOPTHEFT Subscription	\$20.00	\$40.00	\$75.00	\$	\$20.00	\$
<input type="checkbox"/> Additional NetConnector Client	\$250.00	\$325.00	\$425.00	\$	\$99.00	\$
<input type="checkbox"/> NetConnector Appliance*	\$175.00	\$350.00	\$450.00	\$	\$1.00	\$
<input type="checkbox"/> Enable VPN Client Access				Included	Included	
<input type="checkbox"/> Enable WebTop Client Access				Included	Included	
<input type="checkbox"/> Enable WinXP Remote Desktop				Included	Included	
<input type="checkbox"/> Enable VNC Desktop				Included	Included	
<input type="checkbox"/> Enforce Anti-Virus Policies				Included	Included	
<input type="checkbox"/> Enforce Anti-Spy Policies				Included	Included	
<input type="checkbox"/> Enforce Firewall Policies				Included	Included	
<input type="checkbox"/> Enforce Windows Updates				Included	Included	
<input type="checkbox"/> Phone Factor Basic (per user)	\$25.00	\$45.00	\$75.00	\$	Included	
<input type="checkbox"/> Encrypted Briefcase (per user)	\$45.00	\$65.00	\$95.00	\$	Included	
<input type="checkbox"/> Exchange/GroupWise Setup	\$55.00	\$75.00	\$105.00	\$	Included	
<input type="checkbox"/> AD/Radius Integration Setup	\$55.00	\$75.00	\$105.00	\$	Included	
<input type="checkbox"/> VPN Administrator Training	\$550.00	\$550.00	\$550.00	\$	Included	
<b>TOTAL OF SECTION-1:</b>				\$		\$
Note: Items above show the monthly charges for the service and the charges for setup based upon the term commitment. NetConnector Appliance requires additional security deposit. Administrator web-based training only; for delegated administration of customer domain only.						
<b>Then, confirm the term commitment:</b>						
<b>Term Commitment (beginning on the date ATLANTIC WEBS begins billing Customer)</b>						
<input type="checkbox"/> 36 month term	<input type="checkbox"/> 24 month term	<input type="checkbox"/> 12 month term				

Below, indicate any additional options desired:

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<b>2) Optional: Software User Tools</b> (ordered from the AWI Mini-Store at <a href="http://www.microwisesolutions.net">www.microwisesolutions.net</a> for the prices shown)						
<input type="checkbox"/> AVG Anti-Virus Pro 7.5, 1 user	\$55.00	\$75.00	\$105.00	\$	\$ 38.95	\$
<input type="checkbox"/> Print2XP software, 1user	\$55.00	\$75.00	\$105.00	\$	\$139.99	\$
<input type="checkbox"/> Print2RDP software, 1 user (svr)	\$55.00	\$75.00	\$105.00	\$	\$149.95	\$
<b>TOTAL OF SECTION-2:</b>				\$		\$

Note: Items above are end-user purchases with charges for remote setup

<b>3) Optional: Internet Access Services for Host or Remote Sites</b> (see our website for service details before ordering)						
<input type="checkbox"/> VZ DSL-1.5/128 VPN Circuit,1 site			\$75.00	\$	\$34.95	\$
<input type="checkbox"/> VZ DSL-3.0/768 VPN Circuit,1 site			\$75.00	\$	\$59.95	\$
<input type="checkbox"/> ATT Cellular Data Service		\$45		\$	\$59.95	Billed direct
<input type="checkbox"/> Sprint Cellular Data Service		\$45		\$	\$59.95	Billed direct
<input type="checkbox"/> Verizon Cellular Data Service		\$45		\$	\$59.95	Billed direct
<b>TOTAL OF SECTION-3:</b>				\$		\$

Note: Items above show the monthly charges for the service. The column for the setup charge is the term commitment. VZ Dry Loop DSL is provided where available. If site does not qualify for 3.0, 1.5 will be substituted. ATT, QWEST, Level3 and other LEC's where available.

<b>4) Optional: Hosted Business Services</b> (per user per month pricing shown; other configurations available; require additional service agreements)						
<input type="checkbox"/> Exchange Server-Pro, 1-9 users			\$9.95	\$	\$9.95	\$
<input type="checkbox"/> Exchange Server-Pro, 10-24 users			\$9.90	\$	\$9.90	\$
<input type="checkbox"/> Exchange Server-PWR, 1-9 users			\$74.50	\$	\$74.50	\$
<input type="checkbox"/> Exchange Server-PWR,10-24 user			\$149.90	\$	\$149.90	\$
<input type="checkbox"/> Exchange Server-EXE, 1-9 users			\$199.90	\$	\$19.95.	\$
<input type="checkbox"/> Exchange Server-EXE, 10-24 user			\$39.90	\$	\$39.90	\$
<input type="checkbox"/> <b>Plus-</b> Sharepoint Services 3.0			\$29.95	\$	\$29.95	\$
<input type="checkbox"/> MS Dynamics CRM 4.0, 5 user			Mar08	\$	Mar08	\$
<input type="checkbox"/> MS Dynamics CRM 4.0, 10 user			Mar08	\$	Mar08	\$
<input type="checkbox"/> Anti-Spam/Anti-Virus, 1-9 users			Included	\$	\$2.50	\$
<input type="checkbox"/> Anti-Spam/Anti-Virus, 10-24 users			Included	\$	\$2.25	\$
<input type="checkbox"/> <b>Plus-</b> Out-Filter, 1-9 users			Included	\$	\$3.25	\$
<input type="checkbox"/> <b>Plus-</b> Out-Filter 10-24 users			Included	\$	\$3.00	\$
<input type="checkbox"/> Fax2Email Base, 1-9 users			Included	\$	\$9.95	\$
<input type="checkbox"/> Fax2Email Base, 10-24 users			Included	\$	\$9.50	\$
<input type="checkbox"/> <b>Plus-</b> Email2Fax, 1-9 users			Included	\$	\$18.95	\$
<input type="checkbox"/> <b>Plus-</b> Email2Fax, 10-24 users			Included	\$	\$18.50	\$
<input type="checkbox"/> Compliance Archiving, 1-24 user			\$24.95	\$	\$24.95	\$
<input type="checkbox"/> Compliance Archiving, 25-49 user			\$23.50	\$	\$23.50	\$
<input type="checkbox"/> Hosted VOIP PBX, 1-24 user, 500 min/mon (pooled); \$0.029/ min add'l			\$20.00	\$	\$24.50	\$
<input type="checkbox"/> Hosted VOIP PBX, 1-24 user, Unlimited min/mon (pooled)			\$20.00	\$	\$49.00	\$
<input type="checkbox"/> GrandStream GXP-200 SIP Phone			\$30.00	\$	\$6.50	\$
<input type="checkbox"/> Polycom IP-501 SIP Phone			\$30.00	\$	\$12.50	\$
<input type="checkbox"/> Polycom IP-601 SIP Phone			\$30.00	\$	\$24.00	\$
<input type="checkbox"/> 250Gb Managed SecureNAS	Quote	Quote	Quote	\$	\$62.75	\$
<input type="checkbox"/> 640Gb Managed SecureNAS	Quote	Quote	Quote	\$	\$94.75	\$
<b>TOTAL OF SECTION-4:</b>				\$		\$

Note: Items above show the monthly charges for the service. The column for the setup charge is the term commitment.

Review the terms and conditions,

## SERVICE AGREEMENT

### SERVICES

This Service Agreement ("Agreement") applies to the purchase of all services (collectively, the "Services") ordered by YOU ("the on the Order Form. Atlantic Webs reserves the right to amend its Service offerings and add, delete, suspend or modify the terms and conditions of the Services, at any time and from time to time, and to determine whether and when any such changes apply to both existing or future customers.

### TERM

This Agreement shall be for the term specified by YOU on the Order Form. This Agreement will be automatically renewed at the end of the initial term for the same term specified by YOU on the Order Form unless YOU provide ninety (90) days written notice to ATLANTIC WEBS of termination of this Agreement. ATLANTIC WEBS shall have the right to immediately terminate this Agreement without compensation if YOU violate any terms of the Agreement, posts illegal material, overwhelm ATLANTIC WEBS servers, or engages in any conduct with ATLANTIC WEBS, in its sole discretion deems to be disruptive or harmful.

### BILLING AND PAYMENT

YOU shall pay the fees and other charges for each Service as provided in the Order Form. ATLANTIC WEBS reserves the right to change rates by notifying YOU ninety (90) days in advance of the effective date of the change; provided that ATLANTIC WEBS shall not change any rates during the term of any Term Commitment. Service charges shall be invoiced in accordance with the terms and conditions set forth both herein and in the Service Order Form. All payments shall be made in U.S. currency. YOU will pay a late payment charge equal to 1.5% (or the highest amount permitted by law, whichever is lower) per month or portion thereof on the outstanding balance of any invoice remaining unpaid thirty (30) days after the date upon which payment is due ("Due Date"). Accounts unpaid thirty (30) days after the Due Date may have service suspended or terminated. Such suspension or termination shall not relieve YOU of YOUR obligation to pay the monthly fee due. YOU agree to pay ATLANTIC WEBS its reasonable expenses, including attorney's fees and collection agency fees, incurred in enforcing its rights under this Agreement. Suspended accounts will be subject to a \$50 reconnection fee.

### SALES AND USE TAXES

YOU shall pay all federal, state, and local sales, use, value added, excise, duty and any other taxes assessed with respect to the Services and the sale of hardware, software or equipment to YOU, except that taxes based on ATLANTIC WEBS's net income shall be the responsibility of ATLANTIC WEBS. Under current regulations ATLANTIC WEBS does not collect sales tax under either New York or Federal law. Changes to this policy will be posted at [www.Atlanticwebs.com](http://www.Atlanticwebs.com) or [www.Atlanticwebs.net](http://www.Atlanticwebs.net).

### ACCEPTABLE USES

YOU shall at all times adhere to the ATLANTIC WEBS Acceptable Use Policy located at [www.altanticwebs.com](http://www.altanticwebs.com), as amended from time to time by ATLANTIC WEBS and effective upon posting of the revised policy at the URL. Notwithstanding anything to the contrary contained herein, ATLANTIC WEBS may immediately take corrective action, including disconnection or discontinuance of any and all Services, or terminate this Agreement in the event of notice of possible violation by YOU of the ATLANTIC WEBS Acceptable Use Policy. In the event ATLANTIC WEBS takes corrective action due to a violation of the ATLANTIC WEBS Acceptable Use Policy, ATLANTIC WEBS shall not refund to YOU any fees paid in advance of such corrective action.

### CANCELLATION POLICY; RECLASSIFICATION OF ORIGINAL AGREEMENT

For security, all cancellation requests must be signed by the primary contact person on the account and must provide the last four digits of the credit card on file with ATLANTIC WEBS. Cancellation requests shall be in writing and delivered by certified post or a nationally recognized courier service. Cancellations by either party shall be effective upon receipt, unless another date is specified in such cancellation request. Any cancellation by Atlantic Webs or YOU shall not relieve YOU of any obligations to pay fees accrued prior to such cancellation. Cancellation requests made by YOU which have the effect of shortening the original term, shall be subject to an adjustment computed by re-billing all customer charges as if the customer had elected the shortest service term and deducting all payments and credits applied to the account.

### RETURN OF EQUIPMENT

Any equipment provided by ATLANTIC WEBS, not specifically purchased by YOU, shall be returned to ATLANTIC WEBS, in good-working condition and with the original packing materials at YOUR sole expense. YOU shall bear the cost of packaging, shipping, and insuring all shipments. ATLANTIC WEBS shall, before shipping, provide you with a Return Merchandise Authorization which shall include instructions on where the items are to be returned as well as the value for each item. Cancellation shall not be considered to be effective and, therefore, deposits cannot be returned until all equipment is received.

### IP ADDRESS OWNERSHIP

ATLANTIC WEBS shall maintain and control ownership of all IP numbers and addresses that may be assigned to YOU by ATLANTIC WEBS and ATLANTIC WEBS reserves, in its sole discretion, the right to change or remove any and all such IP numbers and addresses.

### CACHING

YOU expressly (i) grant to ATLANTIC WEBS a license to cache data transmitted by you, including content supplied by third parties and (ii) agree that such caching is not an infringement of any of YOUR intellectual property rights or any third party's intellectual property rights.

### BANDWIDTH USAGE

YOU agree that bandwidth usage shall not exceed the number of megabytes per month for the Services ordered by YOU on the Order Form. This usage shall be monitored and measured by ATLANTIC WEBS. Any bandwidth usage in excess of the agreed upon number of megabytes per month may result in corrective action by ATLANTIC WEBS.

### CONFIDENTIALITY

YOU shall use YOUR best efforts to protect and keep confidential all intellectual property and trade secrets provided by ATLANTIC WEBS to YOU and shall make no attempt to copy, alter, reverse-engineer, or tamper with such intellectual property or to use it other than in connection with the Services.

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## WARRANTY

YOU acknowledge and agree that ATLANTIC WEBS exercises no control over, and accepts no responsibility for, the content of the information passing through ATLANTIC WEBS's host computers, network hubs and points of presence (the "ATLANTIC WEBS Network") or the Internet. **ATLANTIC WEBS MAKES NO WARRANTIES OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT FOR THE SERVICES OR ANY EQUIPMENT ATLANTIC WEBS PROVIDES. NEITHER ATLANTIC WEBS, ITS EMPLOYEES, AFFILIATES, AGENTS, THIRD-PARTY INFORMATION PROVIDERS, MERCHANTS, LICENSORS OR THE LIKE, WARRANT THAT THE SERVICES WILL NOT BE INTERRUPTED OR ERROR FREE; NOR DO ANY OF THEM MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE SERVICES OR AS TO THE ACCURACY, RELIABILITY OR CONTENT OF ANY INFORMATION SERVICED OR MERCHANDISE CONTAINED IN OR PROVIDED THROUGH THE SERVICES. ATLANTIC WEBS IS NOT LIABLE FOR THE CONTENT OF ANY DATA TRANSFERRED EITHER TO OR FROM YOU OR STORED BY YOU OR ANY OF YOUR CUSTOMERS VIA THE SERVICE(S) PROVIDED BY ATLANTIC WEBS.**

## INDEMNIFICATION

YOU will indemnify, save harmless, and defend ATLANTIC WEBS and all employees, officers, directors and agents of ATLANTIC WEBS (collectively "indemnified parties") from and against any and all claims, damages, losses, liabilities, suits, actions, demands, proceedings (whether legal or administrative) and expenses (including but not limited to reasonable attorneys' fees) threatened, asserted, or filed by a third party against any of the indemnified parties arising out of or relating to the use of the Services, including any violation of the ATLANTIC WEBS Acceptable Use Policy.

## LIMITATION OF LIABILITY

**IN NO EVENT SHALL ATLANTIC WEBS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, OR LOSS OF PROFITS, REVENUE, DATA OR USE, BY YOU OR ANY THIRD PARTY, WHETHER IN AN ACTION IN CONTRACT OR TORT OR STRICT LIABILITY OR OTHER LEGAL THEORY, EVEN IF ATLANTIC WEBS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.** In no event will ATLANTIC WEBS's liability for any damages, losses and causes of actions whether in contract or tort (including negligence or otherwise) exceed the actual dollar amount paid by YOU for the Service which gave rise to such damages, losses and causes of actions during the 3-month period prior to the date the damage or loss occurred or the cause of action arose. YOU agree to notify ATLANTIC WEBS in writing within seven (7) business days of the date the damage or loss occurred and to commence any claims within thirty (30) days.

## FORCE MAJEURE

ATLANTIC WEBS shall not be liable for failure or delay in performing its obligations hereunder if such failure or delay is due to circumstances beyond its reasonable control, including, without limitation, acts of any governmental body, war, insurrection, sabotage, embargo, fire, flood, strike or other labor disturbance, interruption of or delay in transportation, unavailability of interruption or delay in telecommunications or third party services, failure of third party software or inability to obtain raw materials, supplies, or power used in or equipment needed for provision of the Services.

## GOVERNING LAW

The validity, interpretation, enforceability, and performance of this Agreement shall be governed by and construed in accordance with the laws of the State of New York and the Federal laws of the United States of America and will be treated in all respects as a New York-based contract, exclusive of choice of laws provisions. YOU hereby consent to the exclusive jurisdiction and venue of the City Courts sitting in Mount Vernon, NY; the State Courts sitting in Westchester County, NY; or the Federal Courts in the Southern District of New York to resolve any disputes arising under this agreement.

## AMENDMENT OR WAIVER

Except as otherwise provided herein, this Agreement may not be amended except upon the written consent of YOU and ATLANTIC WEBS. No failure to exercise and no delay in exercising any right, remedy, or power hereunder shall operate as a waiver thereof, nor shall any single or partial exercise of any right, remedy, or power hereunder preclude any other or further exercise thereof or the exercise of any other right, remedy, or power provided herein or by law or in equity. The waiver by any party of the time for performance of any act or condition hereunder shall not constitute a waiver of the act or condition itself.

## ASSIGNMENT AND SEVERABILITY

This Agreement shall be binding upon and inure to the benefit of YOU, ATLANTIC WEBS and our respective successors, and assigns. YOU may not assign this Agreement without the prior written consent of ATLANTIC WEBS. If any provision of this Agreement shall be held by a court of competent jurisdiction to be invalid, unenforceable, or void, then such provision shall be construed, as nearly as possible, to reflect the intention of the parties with all other provisions of this Agreement remaining in full force and effect. Any invalid, illegal, or inoperative clause of this Agreement will not affect the valid reading and application of all other clauses of this Agreement.

## ENTIRE AGREEMENT

This Agreement, and any other document or agreements specifically identified in this Agreement, supersedes all previous representations, understandings or agreements.

## ACCEPTANCE OF SERVICES

ACCEPTANCE OF THIS AGREEMENT BY ATLANTIC WEBS MAY BE SUBJECT, IN ATLANTIC WEBS'S ABSOLUTE DISCRETION, TO SATISFACTORY COMPLETION OF A CREDIT CHECK. ACTIVATION OF SERVICE SHALL INDICATE ATLANTIC WEBS'S ACCEPTANCE OF THIS AGREEMENT. USE OF THE ATLANTIC WEBS NETWORK CONSTITUTES ACCEPTANCE OF THIS AGREEMENT. EACH INSTANCE OF USE OF THE SERVICES SHALL CONSTITUTE ACCEPTANCE OF THIS AGREEMENT.

## GENERAL

YOU represent and warrant that YOU have full authority and right to enter into this Agreement on behalf of the Customer and that there are no conflicting claims relating to the rights granted by this Agreement. You further represent and warrant that you are at least 18 years of age. The failure of ATLANTIC WEBS to exercise or enforce any right or provision of this Agreement shall not constitute a waiver of such right or provision unless acknowledged and agreed to by ATLANTIC WEBS in writing.

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Complete all sections below; sign and date where indicated; and return via fax.

Customer ("YOU or YOUR"):

\_\_\_\_\_

Printed Name:

Signature:

Title:

Date:

Part 2a - Customer <i>Billing</i> Information		Part 2b - Customer <i>Installation</i> Information	
Signature:		Technical Contact Name:	
Billing Contact Name:		Title:	
Title:		Company Name (if different):	
Company Name:		Address (if different):	
Address:		City:	
City:	State:	State:	ZIP:
State:	ZIP:	Phone:	Fax:
Phone:	Fax:	Phone:	Fax:
Email:		Email:	

Part 3 - Credit Card Information	
(Note: Atlantic Webs may require as a guarantee for first month's service and the delivery of customer's router. In the event that this information is not supplied, Atlantic Webs may verify credit-worthiness through different sources, which could potentially cause a delay in the delivery schedule of your DSL circuit.)	
Name as it appears on Credit Card:	Credit Card Number:
Type of Credit Card: <input type="checkbox"/> American Express <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard	Credit Card Expiration Date:
Credit Card Address:	Credit Card Security Code:
Credit Card Zip Code:	

Section 4: MyRemoteConnection User Registration				
(Note: By default, a user's email address will be used for the VPN username. A standard, temporary password will be issued. Passwords need to be changed at the first login for security purposes.) The VPN client is a freely distributable, no-charge Windows application. The WebTop service is compatible with IE, Mozilla & other browsers.				
	First Name	Last Name	Email Address	VPN Services (VPN, Web, Both)
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				